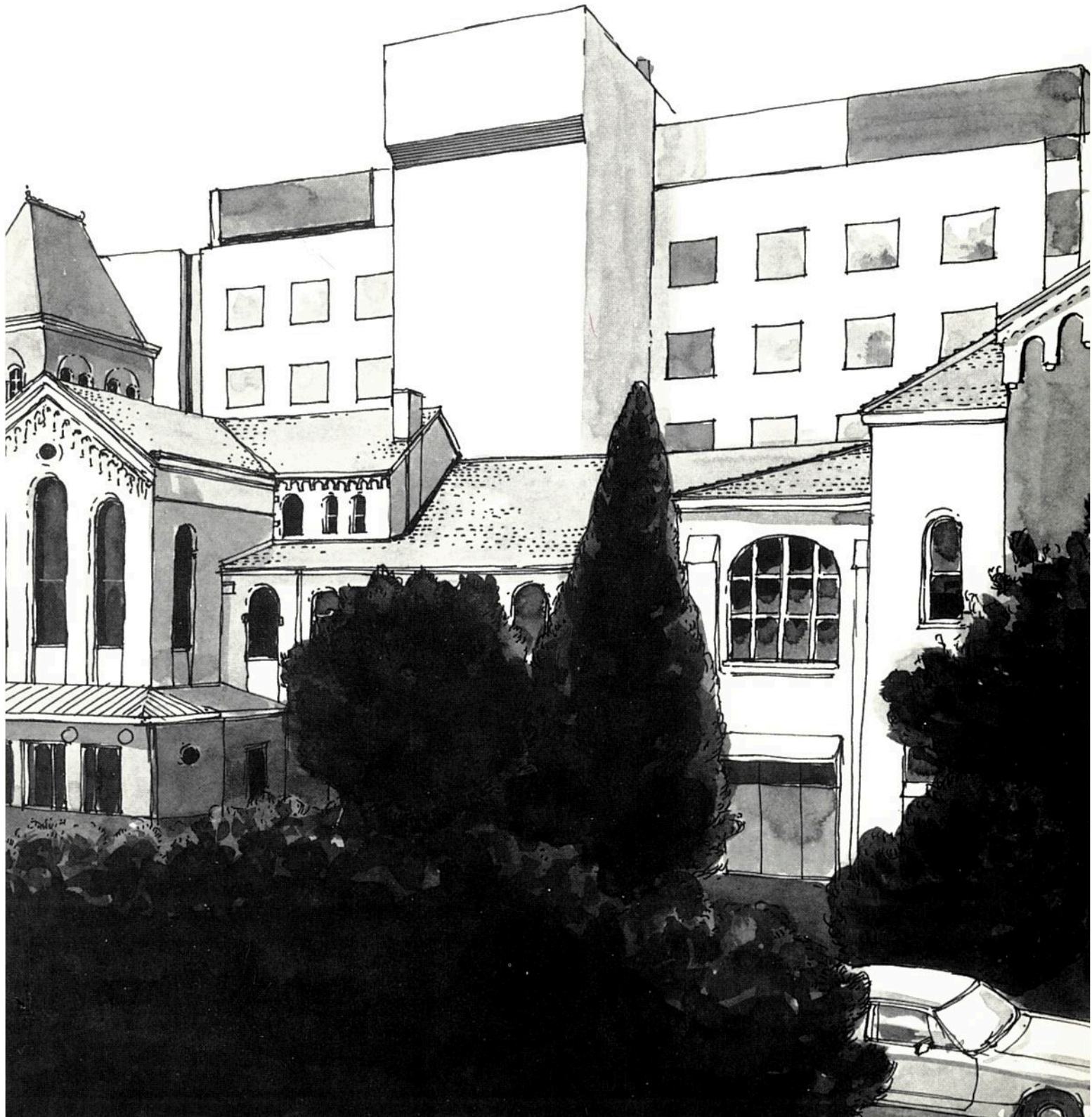




# EPWORTH HOSPITAL ANNUAL REPORT 1981



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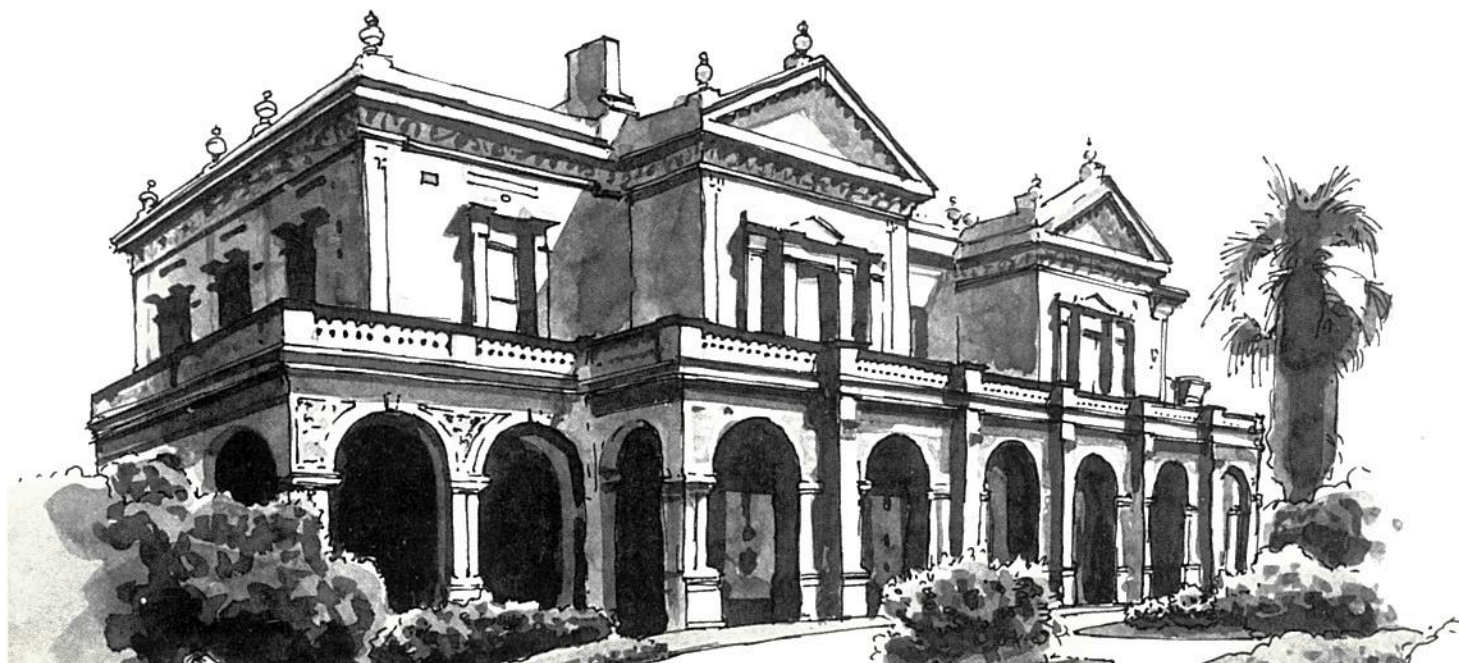
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## BOARD OF MANAGEMENT

Mr M. K. Grad	President
Mr R. J. Martin	Vice-President, Chairman, Public Relations & Promotions Committee
Mr F. C. Armstrong	Chairman, Grounds, Buildings & Services Committee
Mr G. H. Fewster	Chairman, Research & Ethics Committee
Rev W. E. Gillard	
Mr R. J. Ham	
Dr R. J. Hjorth	Chairman, Medical Advisory Council
Mr B. Lockwood	Chairman, Finance Committee
Mrs J. Newnham	
Mr R. G. Pretty	Chairman, Patient Care Committee
Mr P. J. Wilson	General Manager

## EXECUTIVE MANAGEMENT TEAM

Mr P. J. Wilson	General Manager
Mr D. J. Bremner	Manager Finance
Mr N. W. Kelly	Assistant General Manager
Mrs A. Klepner	Director of Nursing Services
Mrs J. E. Leech	Manager Services
Mr D. A. MacLeod	Chief Engineer
Solicitor	Pearce & Webster
Auditor	Arthur Young & Co.



# 60 YEARS LATER, THE TRADITIONAL SPIRIT PREVAILS . . .

Epworth Hospital grew from the sentiments 'born in the heart' of a sick man. In 1912, Rev Mr Palamountain, a Methodist Minister from Bendigo, was brought to Bethesda Hospital for surgical treatment. During his illness and convalescence, he was appreciative of the skilled nursing care he received, and the Christian atmosphere in the hospital. He felt sure that the Methodist Church could provide an equivalent hospital, whereby the John Wesley tradition of practical assistance to the sick could be carried on.

Rev Mr Palamountain's idea came to fruition in 1919. Sir Aaron Dank's generous donation of £6,000 allowed the purchase of a fine old mansion in Richmond. 'Epworth', the birthplace of John Wesley, was chosen as an appropriate name for the hospital. In 1920, Epworth was officially opened as a 25-bed nursing hospital. A training school for nurses commenced in the following year.

In the 60 years that followed, Epworth has grown steadily to accommodate the increasing demand for its facilities. Over the years, the scope and direction of the hospital has been revised and extended in response to the community's changing health care needs.

During the late 1970's Epworth underwent a dramatic development to consolidate its role as a modern specialist hospital. With the inclusion of many innovative features and the quality and sophistication of the facilities and services now provided, we look forward to national and international recognition as a centre of excellence.

Epworth Hospital is conducted under the auspices of the Uniting Church. In a world of rapidly changing technology and increasing specialisation, Epworth is an exciting concept in total health care — a stimulating environment in which medical excellence, technology, dedication, challenge and compassion combine to serve the individual needs of patients in a Christian way.

Rev Mr Palamountain would be proud of these medical achievements. He would be equally pleased with the evidence of personalised care so integral to Epworth's tradition.

## OBJECTIVES

1. The highest attainable standard of medical and nursing care and supportive services will be provided for patients. The patient's right to privacy, consent to procedure and dignity in sickness and death will be respected at all times.
2. The Hospital will strive to earn a reputation as a leading private hospital, at the forefront of developments in technical and diagnostic facilities, and for the excellence of its services.
3. Wide diversification of medical work will be promoted at Epworth Hospital, with the establishment of specialist units, when justified by demand.
4. The Hospital will be conducted according to sound business principles and with modern management methods to produce a high commitment by all staff to the philosophy and objectives of Epworth, and to maintain financial viability.
5. Resources will be provided for the continued training and education of all staff. The School of Nursing will be conducted as a model of the potential of hospital schools.
6. The Hospital and its staff maintain a close involvement with associations and professional bodies dedicated to the advancement of patient care standards.
7. Close liaison between the Hospital and Medical Staff will be maintained to ensure that Epworth provides the highest possible standards of physical facilities, equipment and supportive services required by doctors for their patients.
8. The Hospital will develop a close working relationship with the Community it serves, keeping a constant watch on the health needs of that Community and providing complementary services, wherever possible.
9. The Hospital will carry out or take part in research programmes that have Community benefit and which are relevant to its activities. Informed consent from patients involved in research will be a condition of these programmes.
10. The Hospital will maintain a close relationship with Government bodies concerned with health services to achieve as far as practicable an integrated approach to the health of the Community.
11. As part of the Uniting Church, Epworth will maintain a close liaison to the Church to ensure its policies and practices reflect the caring tradition of the Church.

# PRESIDENT'S REPORT

This report is historically significant. It is the first report since the Incorporation of the hospital by Act of Parliament on 26th June 1980, and it coincides with the completion of the Jubilee Development Project.

In the early 1970's, it was evident that Epworth was at the crossroads. A critical analysis of future options began. In 1975, after a detailed feasibility study, and with the support of the then Hospitals and Charities Commission of Victoria, the Board of Management decided that Epworth should be developed as a major specialist hospital and medical centre.

Encouraged by the support and generosity of donors to Epworth's Jubilee Appeal for Capital Development, the firm Eggleston, MacDonald and Secomb, Architects, was engaged to prepare a master plan for development. This plan provided for the construction of the South Block containing support facilities, operating theatres and nursing wards, as well as the East Block of consulting suites and underground car park. Provision was also made for the renovation of the existing main hospital building. The contract was let to K. G. Hooker, Builders, Pty Ltd and work commenced in 1977.


Epworth's goal is as a modern specialist hospital, a national referral centre with a stimulating professional environment, conducive to the best medical practice and patient care. In pursuit of this goal, many new services have been established at Epworth, not hitherto available in the private sector. Epworth has accepted the challenge of medical excellence, and in so doing has become a valued state resource. Concurrent with these physical developments, organisational changes have occurred to introduce modern management methods. These changes promote quality patient care in a compassionate yet cost-effective manner.

Our accredited medical practitioners have responded enthusiastically to these changes. A medical organisation appropriate to a modern sophisticated private hospital has been introduced along with formal procedures for the accreditation and delineation of privileges of medical personnel. These measures are milestones in the history of the hospital. The Board is grateful to the Chairman, Dr R. J. Hjorth, and other members of the Medical Advisory Council for their contribution to the development of Epworth.

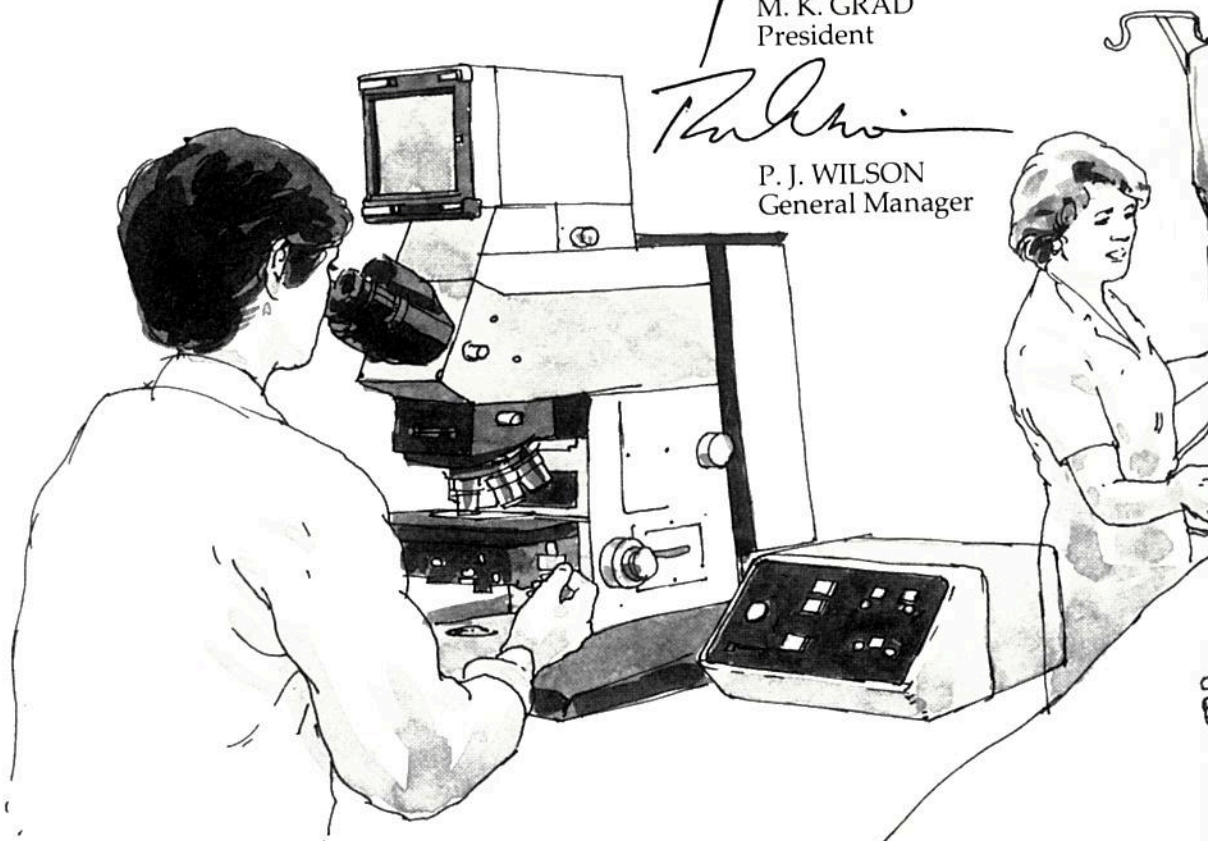
The increased level of interest in the hospital, expressed by the medical profession, reflects their acceptance of the new facilities as well as their response to the hospital's development strategy. Such interest augurs well for the future of Epworth, as it proves itself capable of developing to meet the needs and trends that will follow in the future.



M. K. GRAD  
President



P. J. WILSON  
General Manager



# NEWS FOR THE FUTURE

## EPWORTH MEDICAL FOUNDATION

The hospital's new services and facilities have stimulated considerable interest in the possibility of research programmes being conducted at Epworth. In response to this interest, a Research and Ethics Committee has been formed to consider appropriate issues relating to research and applications to undertake research studies.

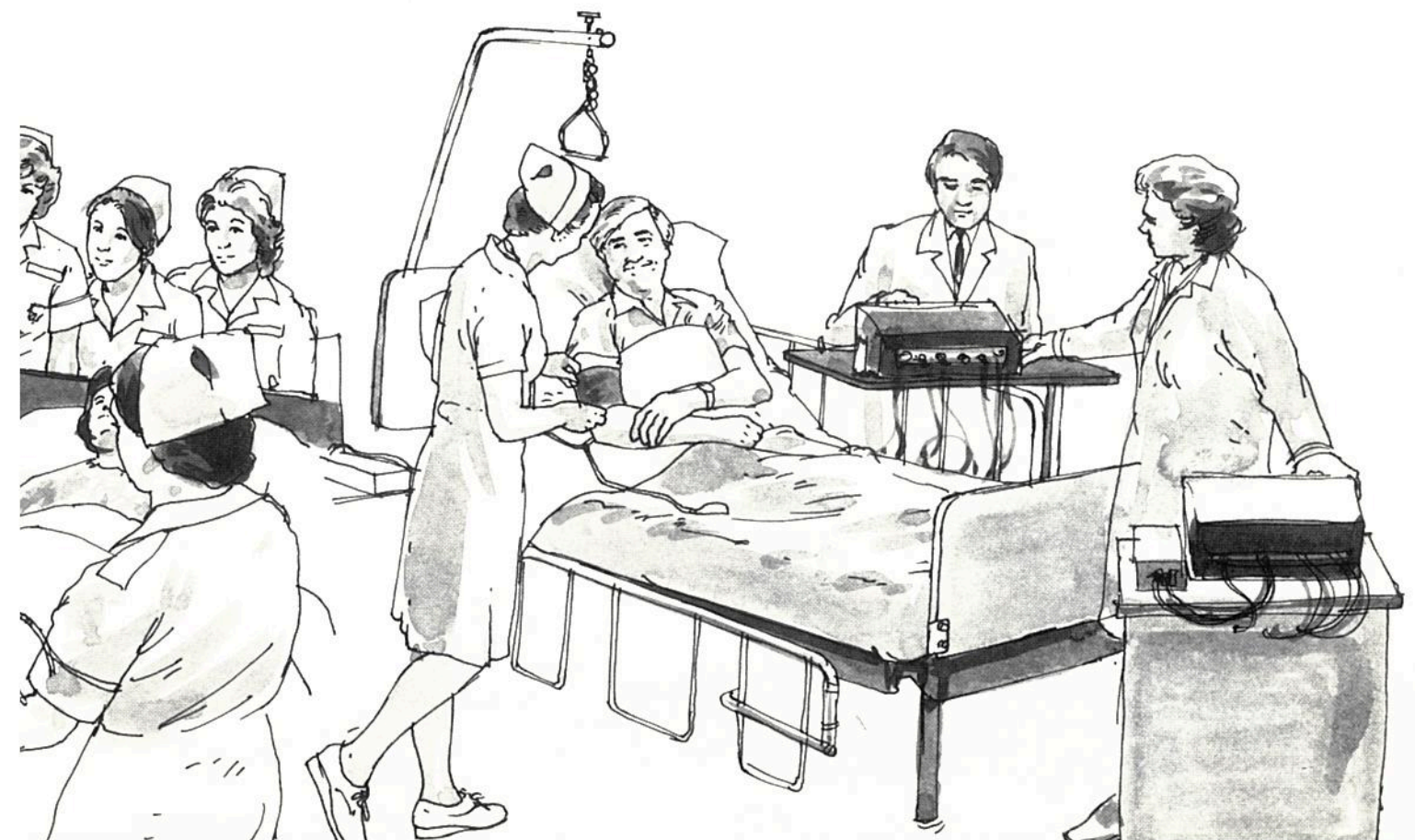
It is recognised that the co-ordination of research and practical application in the one centre will play a vital role in Epworth realising its potential as a major specialist hospital and medical clinic. As such, the Board of Management is keen to take initiatives to develop research work at Epworth.

Considerable funds are required for the future development of the hospital and for research purposes. To assist in meeting these financial requirements, the Board has established the Epworth Medical Foundation, and is delighted that Sir John Knott has accepted the invitation to assume the Chairmanship of the Foundation.

## CLINICAL SERVICES

Plans are currently being considered for the establishment of a Clinical Sciences Building, with the potential to accommodate professorial units, research facilities and additional consulting suites.

All suites in the Medical Centre have been leased and a waiting list established for doctors who wish to situate their practice at Epworth. Specialists renowned in their fields are attracted to Epworth because of the on-site diagnostic and investigatory facilities that allow them to provide efficient, convenient and comprehensive care.



# PATIENT CARE

Caring for the physical, emotional and spiritual needs of the patient is a long-standing tradition at Epworth, equally prominent in the new environment.

Completion of the South Building has enlarged the hospital to 320 beds. Epworth's traditional colours — blue, gold and red, and the magnificent views of the city's skylines, promote a light cheery atmosphere, in which patients feel relaxed and comfortable. Patients have the choice of single rooms or four-bed wards, each with their own facilities.

Complimenting the new facilities and highly sophisticated services, is the traditional warmth of Epworth's staff. By their dedication to excellence in all facets of service — from the specialised treatment of the acutely ill to the spiritual and physical comfort of those well on the road to recovery — our staff keep alive the caring tradition on which the hospital was founded. We are indebted to all staff for their tolerance, dedication and commitment to these ideals, during the recent years of constant change.

During the 12 month period ending 30th June, 1981, 8,129 patients were admitted to Epworth, each remaining in hospital for an average of 5.5 days. The 39.7 percentage increase in admissions as compared to the previous 12 month period, reflects the increasing interest in Epworth by the medical profession. During the past year, 5,540 operations were performed, representing a 35.3 percentage increase on the previous year. Activity statistics are shown on the following page.

Patients have many needs whilst they are in hospital. Collectively each individual's skills and expertise in all aspects of patient services help fulfil many of these needs.

As the hospital has grown, our nursing staff have made a special effort to retain Epworth's personalised, homely environment, in which the dignity and independence of each patient is recognised. During the year Mrs M. Pritchard resigned from the position as Director of Nursing Services, to spend time travelling with her family. Mrs A. Klepner was appointed to the position and continues to uphold and reinforce Mrs Pritchard's contribution.

Meals are regarded as an important aspect of health care for patients, both nutritionally and psychologically. For this reason, a trained dietitian heads the food services department. Our dietitians plan meals best suited to meet the needs and medical conditions of patients, and regularly call on patients in need of nutritional assessment and dietary treatment to check on their progress and well being.

Patients also receive support and counselling from Epworth's full-time Chaplain. The Rev Tom Verrier, together with visiting Chaplains from all denominations and lay pastoral visitors, provide visitation and counselling to assist patients and their families.

## SCHOOL OF NURSING








This practical teaching environment not only offers valuable training and education for people who choose nursing as their career, but also stimulates professional competence throughout the hospital.

The School of Nursing is important to the community in the training of nurses, as Epworth is one of only three private hospitals in Victoria to run its own training school.

Trainees spend three years in the school and gain practical experience in the wards, theatres, X-ray Department and central sterile supply. Practical experience is broadened by time spent at St Vincent's casualty and the maternity section at the Queen Victoria Hospital. Trainee nurses also give their time and skills at the Richmond Community Health Centre and in work for the Royal District Nursing Service.

# COMPARATIVE PATIENT STATISTICS

(AT 30th JUNE)

		1980-81	1979-80	% Increase on previous year
	No. of beds	320	214	38.8%
	Total patient admissions	8,129	5,819	39.7%
	Daily average/inpatients	122	84	45.2%
	Average stay	5.5 days	5.3 days	3.8%
	Average cost/day	\$151.07	\$147.32	2.5%
	Operations performed	5,540	4,094	35.3%
	Dietary consultations	502	279	79.7%



# MEDICAL SERVICES

Facilities at Epworth cater for the wide diversification of medical work undertaken in a truly specialist hospital. In keeping with this concept, the nursing wards are run as specialist units with appropriate facilities and skilled staff. This approach was based on the highly successful Neurological and Neurosurgical Unit, established in 1970.

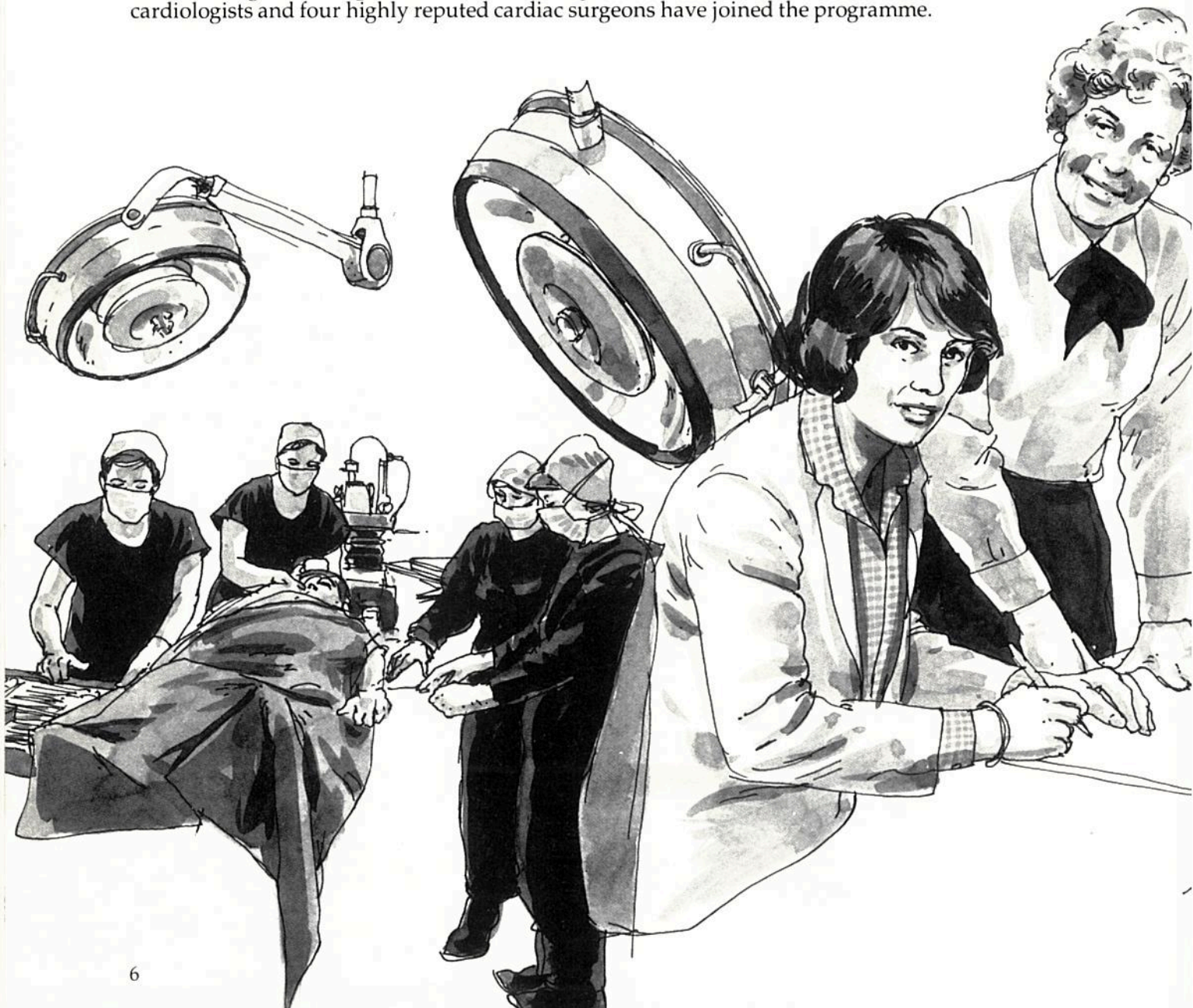
The specialist units include Thoracic Surgery, Plastic Surgery, Orthopaedic Surgery, Gynaecology, Cardiovascular Surgery, Gastroenterology and Cardiology.

In the past year, bold steps have been taken to extend Epworth's health delivery services. Already it is evident that these new facilities and services are cementing Epworth's future as a trend-setting hospital designed to meet the community's health care needs.

## CARDIOVASCULAR UNIT

Following four years of careful planning Epworth has established a Cardiovascular Unit. We are fortunate to have Dr. Graeme Sloman, a leading cardiologist, as Director of Cardiology and Chairman of the Cardiovascular Unit. The Unit includes a comprehensive range of diagnostic and investigatory services and facilities for medical and surgical treatment. Epworth now provides a cardiovascular service at least as good as other facilities in Australia.

An integral part of the Cardiovascular Unit is cardiac surgery facilities. Epworth's decision to proceed with open heart surgery was in response to a desperate need in the community and overwhelming support of the medical profession. The provision of both medical and surgical facilities offers a comprehensive cardiac treatment programme, with cardiologists, surgeons and supportive technical staff working as an integrated team to ensure optimal clinical results. A team of 25 eminent cardiologists and four highly reputed cardiac surgeons have joined the programme.



## CORONARY CARE UNIT

A feature of the Cardiovascular Unit, is the new Coronary Care Unit which comprises a five bed critical care ward with 14 closely located beds for less intensive care. Patients admitted to this unit are under continuous surveillance by the latest computerised monitoring equipment and life support systems.

The diagnostic facilities include equipment to test the heart during exercise, for the continuous monitoring of heart rhythms during normal activities and for echocardiography. The catheterisation laboratory provides investigations leading up to open heart surgery.

## INTENSIVE CARE UNIT, BACKED BY MEDICAL RESIDENTS

An eight-bed Intensive Care Unit has been established, and is equipped with sophisticated monitoring and life support systems. This unit is staffed by intensive care nurses and has the backing of specialists, and resident doctors.

Epworth is the first private hospital in Victoria to provide the services of full-time medical residents. A team of four experienced and highly qualified doctors, not only provide patients with the security of an on-site doctor at all times, but also ensures that all emergency medical treatments can be attended to at Epworth.

## OPERATING THEATRE EXTENSIONS

The last three operating rooms in the surgical suite were completed in August. In all, Epworth now has eight excellently equipped operating theatres. One of these theatres was specially designed for open heart surgery and two are equipped with laminar flow airconditioning — essential to optimum results for open joint orthopaedic surgery.



# FINANCES

Close monitoring of expenditure, together with cost awareness by staff in all departments, enabled operating costs to be maintained at acceptable levels.

However, during the last 12 months a number of other factors have caused expenditure to increase by 49%. This increase is due mainly to increased activity and the provision of new facilities, including high cost services such as intensive care and coronary care.

The additional costs have been largely offset by added revenue from the increased number of patients being admitted to Epworth. However, the hospital has recorded a small deficit on operations of \$30,039 for the 12 month period ending 30th June, 1981.

The hospital's services are labour intensive with salaries and related costs representing 73% of total expenditure. Operating costs are materially affected by movements in various award wages. Epworth is very sensitive to the additional burden on patients of increases in fees, but for ongoing viability, is forced to adjust fees each time there is a significant movement in salary levels. During the past 12 months, patient fees, which constitute 87% of total income, have increased by 64%.

We would very much like to open our doors to all requiring our services regardless of their ability to pay fees. For some time, Epworth has hoped to offer its services more widely in the community, by the provision of public ward beds. As long ago as August 1977, the then Hospitals and Charities Commission of Victoria allowed for the provision of public ward beds. To our extreme disappointment, this decision was subsequently revoked in November, 1979. Nevertheless, we continue to work towards the introduction of a more rational and equitable system of health funding for all of the people of Australia.

Epworth is compassionate to the sick and needy and, to the extent of our ability, charitable. Fee concessions to needy patients is a practice that was established in the 1950's and continues to the present time.

# INCOME & EXPENDITURE

Statement for the year ended 30th June 1981

INCOME	Note	1981		1980	
		\$	\$	\$	\$
Hospital Fees		5,816,013		3,542,309	
Nurse Training Subsidy		569,277		446,972	
Rent Received		131,300		63,420	
Car Park Fees		50,319		23,853	
Other Income		155,807		107,536	
<b>TOTAL INCOME</b>			<b>6,722,716</b>		<b>4,184,090</b>
<b>EXPENDITURE</b>					
<b>Administration</b>					
Long Service Leave Provision	1(e)	26,286		18,086	
Holiday Pay Provision		92,764		63,593	
Depreciation		250,992		176,084	
Other		852,002		641,185	
<b>Nursing</b>					
Nursing		2,877,256		1,839,951	
School of Nursing		550,705		414,952	
<b>General Services</b>					
Catering and Domestic Services		1,552,917		1,021,431	
Engineering Services		530,546		327,631	
Chaplaincy Service		19,287		17,396	
<b>TOTAL EXPENDITURE</b>			<b>6,752,755</b>		<b>4,520,309</b>
<b>Surplus (Deficit) on Operations</b> (before items detailed below)			<b>(30,039)</b>		<b>(336,219)</b>
Interest on Building Loan	2		<b>(2,307,700)</b>		<b>(879,629)</b>
			<b>(2,337,739)</b>		<b>(1,215,848)</b>
<b>Non-Operating Items</b>					
Donation — Epworth Medical Foundation			<b>2,000</b>		<b>—</b>
<b>Net Result for the Year</b>			<b>(2,335,739)</b>		<b>(1,215,848)</b>
Accumulated Funds/(Deficiency) 30th June 1980			<b>(1,129,888)</b>		<b>85,960</b>
Transfer (to)/from Special Funds					
Epworth Jubilee Appeal	6		<b>370,004</b>		<b>—</b>
Epworth Medical Foundation	6		<b>(2,000)</b>		<b>—</b>
<b>Accumulated Funds/(Deficiency)</b> 30th June 1981			<b>\$(3,097,623)</b>		<b>\$(1,129,888)</b>

The accompanying notes form part of these financial statements

# ASSETS & LIABILITIES

Statement as at 30th June 1981

FIXED ASSETS	Note	1981		1980	
		\$	\$	\$	\$
Land -					
at independent valuation 1976		—		700,000	
at independent valuation 1981	4	1,680,000	1,680,000	—	700,000
Building -					
at independent valuation 1976		—		2,550,000	
additions at cost		—		181,730	
		—		2,731,730	
at independent valuation 1981	4	20,720,000	20,720,000	—	2,731,730
Plant, Equipment & Vehicles -					
at cost		2,834,547		497,395	
Accumulated Depreciation		544,432	2,290,115	191,082	306,313
Development Project - at cost			—		15,518,672
			24,690,115		19,256,715
<b>CURRENT ASSETS</b>					
Cash on Hand		448		398	
Short Term Investments - at cost		513,437		2,320,152	
Patients Accounts					
(after providing for					
doubtful debts \$111,646,					
1980 \$38,521)	5	1,115,691		346,689	
Sundry Debtors		33,880		7,180	
Prepayments		36,790		50,617	
Inventories	1(d)	66,891	1,767,137	47,723	2,772,759
<b>INVESTMENTS</b>					
Commonwealth Inscribed Stock -					
at cost		11,400		11,400	
Works of Art - at cost		4,250	15,650	5,075	16,475
<b>TOTAL ASSETS</b>			<b>\$26,472,902</b>		<b>\$22,045,949</b>
<b>CURRENT LIABILITIES</b>					
Bank Overdraft - secured	8	900,000		666,739	
- unsecured	8	252,969		—	
Trade Creditors & Accruals		693,841		421,521	
Development Project Creditors		2,421,351		1,640,148	
Provisions - Long Service Leave	1(e)	77,505		69,194	
- Holiday Pay		267,779	4,613,445	175,015	2,972,617
<b>LONG TERM LIABILITIES</b>					
Long Term Loans - secured	2	21,000,000		17,000,000	
- unsecured		50,000	21,050,000	50,000	17,050,000
<b>FUNDS &amp; RESERVES</b>					
Capital Reserve					
Asset Revaluation Reserve	7	3,883,680		2,779,553	
Special Funds	6	23,400		373,667	
		3,907,080		3,153,220	
Accumulated Funds/(Deficiency)		(3,097,623)	809,457	(1,129,888)	2,023,332
<b>TOTAL LIABILITIES</b>			<b>\$26,472,902</b>		<b>\$22,045,949</b>

The accompanying notes form part of these financial statements.

# NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

AS AT 30th JUNE, 1981

## 1. SUMMARY OF SIGNIFICANT ACCOUNTING PRINCIPLES & METHODS

Basis of Financial Statements.

- (a) The financial statements have been prepared primarily on the basis of historical costs and do not take into account changes in money values except where stated. Accordingly amounts presented in the Statement of Assets and Liabilities do not necessarily reflect realisable values or changes in the purchasing power of money.
- (b) The financial statements have been prepared on an accrual basis of accounting except for donations which are recorded when received.
- (c) Operating assets such as plant, equipment and motor vehicles are depreciated on a straight line basis, so as to allocate their nett cost against revenue over their estimated useful life. The Board of Management has adopted a policy for depreciation on buildings which will come into effect in the 1981/82 Financial Year and will provide for the nett cost of buildings to be allocated against revenue on a straight line basis over their estimated useful life.
- (d) Each item of general and medical stocks has been valued at the lower of cost or nett realisable value.
- (e) Long Service Leave has been provided for employees with 10 years' continuous service.

## 2. LONG TERM LOANS

The Hospital has secured a loan from the Local Authorities Superannuation Board to finance the development project. The repayment of principal and interest is secured by a mortgage over the Hospital's land and buildings. The loan has been guaranteed by the Victorian Government.

The interest on this finance has been capitalised as part of the cost of development during the period the development project was in progress.

Since 30th June, 1980, certain stages of the development were completed and the areas concerned commenced operations. The interest cost relative to these completed facilities has now been charged to expenses.

## 3. CONTRACTS FOR CAPITAL EXPENDITURE

Estimated capital expenditure of \$14,920,595 has been contracted for at balance date of which \$13,150,271 has been paid to date.

## 4. LAND AND BUILDINGS

Freehold land and buildings were revalued on 18th July, 1981 to valuations determined by Mr W. B. McNabb, F.C.I.V. as at 30th June, 1981.

## 5. PROVISION FOR DOUBTFUL DEBTS

	1981	1980
	\$	\$
Balance at beginning of year	38,521	26,053
Amount provided for the year	91,588	32,510
	<u>130,109</u>	<u>58,563</u>
Less Bad Debts written off	18,463	20,042
Balance at end of year	<u>\$111,646</u>	<u>\$38,521</u>

## 6. SPECIAL FUNDS

(a) Special Funds consist of the following:

	1981	1980
	\$	\$
Epworth Jubilee Appeal	—	352,267
Estate of Miss Mahaffy Endowment fund (invested)	10,000	10,000
Epworth Medical Foundation	11,400	11,400
	2,000	—
	<u>\$23,400</u>	<u>\$373,667</u>

(b) Movements in Special Funds

Balance at beginning of year	373,667	243,209
Amounts received:		
Epworth Jubilee Appeal	17,737	130,458
Transfers (to)/from accumulated funds		
Epworth Medical Foundation	2,000	—
Epworth Jubilee Appeal	(370,004)	—
Balance at end of year	<u>\$23,400</u>	<u>\$373,667</u>

## 7. ASSET REVALUATION RESERVE

Balance at beginning of year	2,779,553	2,779,553
Surplus on revaluation		
- land	980,000	—
- buildings	124,127	—
Balance at end of year	<u>\$3,883,680</u>	<u>\$2,779,553</u>

## 8. BANK OVERDRAFT

The bank overdraft is secured by an unregistered mortgage (second) over land and buildings.

## AUDITOR'S REPORT

To the Board of Management Epworth Hospital

As disclosed in note 1(c) to the financial statements, the Hospital has not provided for depreciation of buildings, which are included in the balance sheet at a total amount of \$20,720,000. This is a departure from a Statement of Accounting Standards issued by the professional accounting bodies in Australia. In our opinion, depreciation should be charged against income so as to write-off the net cost of the buildings over their useful economic lives. The Hospital has not calculated the financial effects of this departure from the accounting standard as to the amount of depreciation charge, and it is impracticable for us to estimate this charge. With this exception, in our opinion, the accompanying accounts, being the statement of income and expenditure, statement of assets and liabilities and notes, which have been prepared under the historical cost convention as stated in note 1(a), are properly drawn up so as to give a true and fair view of the state of affairs of the Hospital at 30th June, 1981 and of the deficit of the Hospital for the year ended on that date.

ARTHUR YOUNG & COMPANY  
J. H. McCUTCHEON, PARTNER  
Chartered Accountant

Melbourne 1981

# EPWORTH AND THE COMMUNITY

*Epworth is dedicated to giving its resources, skills and experience for the benefit of the community.*

## **VOLUNTEERS**

A smiling face and the time to share a conversation, a friendly spot for a coffee and a snack, attention to flowers given by loved ones — these are just some of the personal touches volunteers give to daily tasks at Epworth.

Special care is taken in the choice of tasks, so that volunteers have the opportunity to work in areas suitable to their skills and interests. Whether it is arranging patients' flowers, applying time and skills to clerical duties or manning the Coffee Shop and sweets trolley, volunteers' participation in these tasks help create the happy, homely environment at Epworth.

During the past 12 months, 40 new volunteers have joined our dedicated team. Members from the community who have a little time on their hands to devote to others, are always welcome at Epworth. Our volunteers' generosity and skills provide invaluable assistance to staff, helps the day pass a little more pleasantly for patients, and strengthens the hospital's vital link with the wider community.

## **PASTORAL CARE VISITORS**

An exciting initiative during the past year was the development of a training programme for pastoral visitors. Three courses have been conducted to date, with increasing interest in the programme being expressed from throughout the community. The Pastoral Visitors are trained in skills of creative listening and caring for patients' needs. Our Pastoral Visitors have diverse backgrounds and skills and have proven to be of great assistance, not only to Epworth's patients and staff, but also within their local parish and community.

## **EPWORTH HOSPITAL AUXILIARY**

Since 1951, a group of ladies, many with a long and close association with Epworth, have fostered a special interest in the hospital. During the past year, the Auxiliary has organised a variety of activities for members of the community and the hospital. Activities include, a fashion parade, monthly stalls and morning teas to present guest speakers. These occasions have been entertaining, informative, and have assisted the Auxiliary to contribute \$6,000 towards the purchase of additional monitoring equipment for the Intensive Care Unit.

## **MEALS TO THE DAY HOSPITAL**

Aware of the resources and skills Epworth has to offer the community, the Food Services Department has become involved in providing meals for the Day Hospital, at the Richmond Community Health Centre. A daily average of 14 meals, often including a range of therapeutic diets, are provided at cost, to the hospital. This service is extended to the Centre's staff and associates, for Board Meetings and at Christmas.

## **WORK EXPERIENCE**

For some time, Epworth has participated in the Education Department's Work Experience Programme, for secondary students at Year 10 level. The programme involves students coming into the hospital for a period of up to two weeks and, by taking part in working routines, gain insight into particular vocational fields. During the past year, twelve students have had work experience in the nursing wards, food services department, radiology and the general office administration.

# YOU CAN HELP US PROVIDE THE BEST CARE

## CARING FOR TIM

Walking through the cheery corridors of this unfamiliar building, Tim clutches tightly onto Mum's hand. He smiles bravely as he searches Dad's face.

Tim is four. He is being admitted to Epworth for a tonsillectomy operation. This is the first time Tim has been away from home overnight. Mum is proud of her little boy's courage. She glances at the smiling Sister and knows Tim is in good hands — not long ago, she herself experienced the special care taken of the precious lives entrusted to Epworth.

Nevertheless, preparing a youngster for a stay in hospital is not easy. Epworth is aware of the special problems to be faced. Our children's ward has been in constant use for the past 20 years. We recognise that there is an urgent need to provide a modern ward appropriate to the needs of children.

Special emphasis will be placed on creating a familiar homely environment: a courtyard for children to look out on; a play area with soft toys, books, games and a TV to ensure a sense of familiarity. Special meals are provided for children and live-in accommodation will allow parents to stay with their young ones. This facility is particularly reassuring to country parents. And, as Tim's Mum knows, Epworth's caring staff ensure that all patients are special people who receive the care and attention they deserve.

This is the quality of care Epworth has been providing for sixty years. Your support in providing a bed, an item of medical equipment or a toy for the children's ward will benefit our young patients, and assist Epworth to provide that special care so integral to our tradition.

A new Children's Ward is one of our most urgent projects. So too, we are concerned to purchase new, sophisticated X-ray therapy equipment for our radiology department, and additional specialist facilities and services, conducive to the best medical practice and patient care.

Epworth is empowered to accept gifts, devises and bequests. Your interest in our work will strengthen Epworth's resources, and as such, is a sound investment in your future health care.



# JUBILEE DONORS

*Acknowledgement of Contributions, Benefactions from Trustees and Bequests to the Jubilee Appeal for Capital Development*

From 1975 until 30th June 1981 — Total \$392,738

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*Epworth Hospital welcomes enquiries from  
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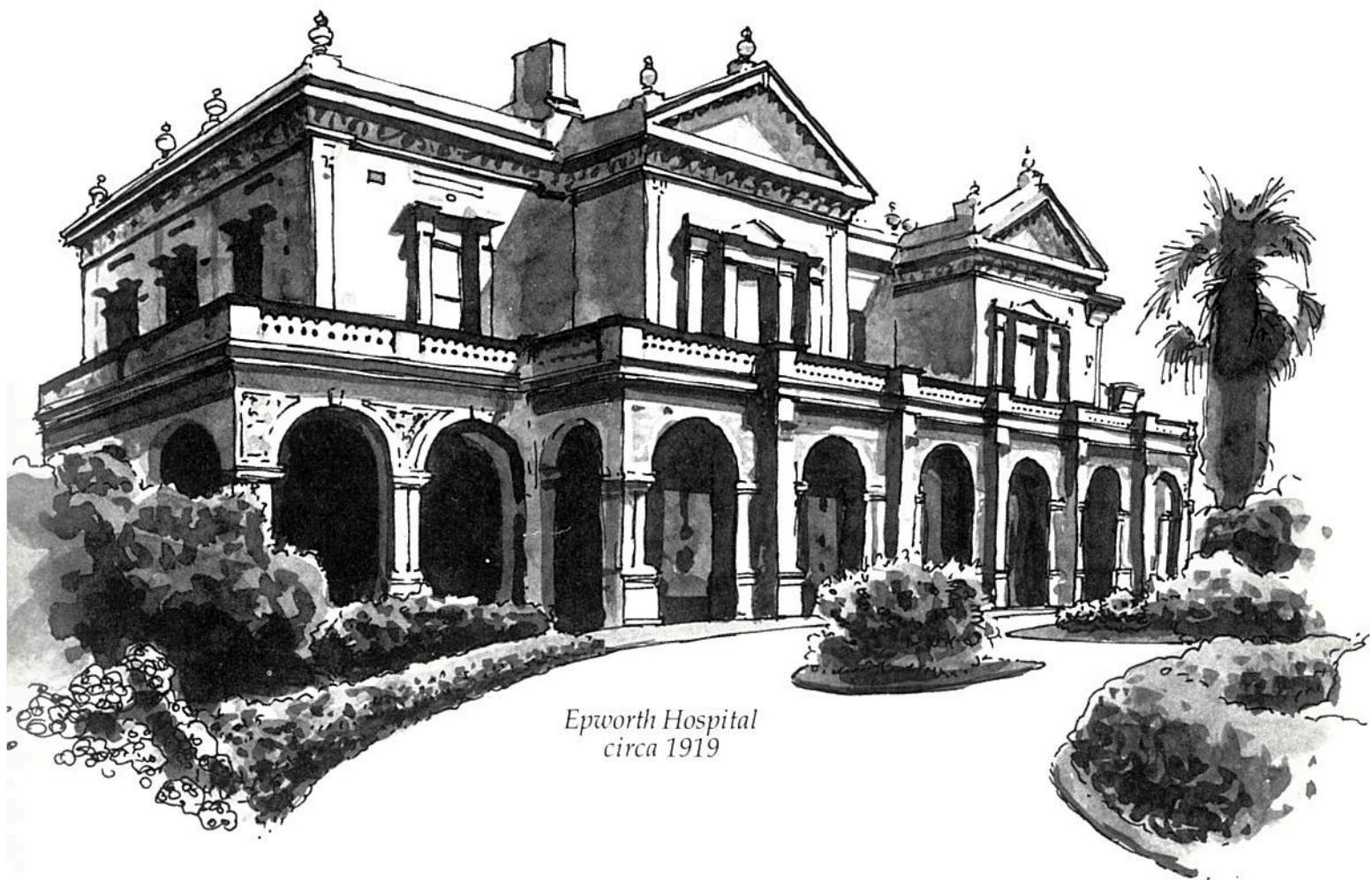
which may be included in a will

I, .....  
bequeath to EPWORTH HOSPITAL, Richmond,

..... (here state bequest)  
and I direct that the said bequest be applied for the aid of the institution.

I further direct that the said bequest shall be paid free of duty, and that the receipt of the Manager of the time being of Epworth Hospital shall be sufficient discharge for the payment thereof.

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*Epworth Hospital  
circa 1919*

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